Protect Your University Laptop, iPad, or Mobile Phone During Off-Campus Travel

Campus Laptop (Mac or PC) - Before traveling domestically or abroad with your campus laptop (Mac or PC), it is recommend that you stop by the Academic Technology Center in Library PLS-237 to have all the latest patches and security software (Comptrace/LoJack) installed. If the unit is lost/stolen while traveling, these tracking devices can assist you in protecting data and locating the device.

iPad/iPhone – to find your iPad or iPhone:
1. Install “find my iPad or iPhone” from iTunes.
2. To find your iPad/iPhone, go to iCloud - www.icloud.com
3. Login is using your iTunes account.
4. Instructions for finding your phone are at http://www.apple.com/support/icloud/find-my-device/

Wipe or Block Your Campus iPad or cell phone if Lost or Stolen

If your iPad or iPhone is lost/stolen, login into your campus mail account and issue a wipe command to the device, this removes your exchange account information: mail, calendar & contacts.

1. Go to https://campusmail.fullerton.edu and login using your campus ID and Password.
2. Once logged in, go to “Options” top right.

3. Select “See All Options”

4. Select the device that you need to wipe and hit the “Wipe Device” button.

Backup your iPad before leaving home.

If you have iTunes on your Mac or PC, keep your iPad backed up by connecting to your computer and do a backup. If you have any questions about this procedure, contact IT Services at X7777.